Can further education of facilitators in palliative care increase the proportion of expectedly dying patients who receive assessment of their oral health during their last week of life?

An educational intervention in Värmland/ Sweden



# Quality indicators for palliative care in the end of life, e.g.

- Documented assessment of the oral health
- Documented pain assessment
- Documented doctor patient/ intimates conversation about transition to end-of-life care

## According to The National Board of Health and Welfare in Sweden



## Targetlevels for the individual indicators

Documented assessment of the oral health:

≥ 90%

Documented pain assessment:

= 100%

 Documented doctor - patient conversation about transition to end-of-life care:

≥ 98%



# How do caregivers know if they reach these targetlevels?

- Requested to record in the Swedish Register of Palliative Care how caregiving at the end of the patient's life has been
- Register data on current level of indicators, development over time and coverage ratio for recorded death in specific time period



### Register data for Värmland

- Region in western central Sweden
- ≈ 280 000 inhabitants, 16 inhabitants/km<sup>2</sup>
- Records from year 2016 showed results way beyond target levels for all indicators above
- Assessment of oral health chosen follow-up indicator to judge effect of facilitator program, because low starting level and criteria not changed since 2012



#### What to do about it?

- Värmland`s council for palliative care given task to improve the results
- The council's group for education in palliative care decided on a facilitated peer education program, meaning:
- Train-the-trainer → Teach one, reach many
- Considered inexpensive, effective way to reach workplaces providing end-of life care in region



# How it was done – Enrollment to program

- Enrollment started 2017(ongoing since then)
- Open for all health care professionals
- Resulted in group of facilitators almost exclusively consisting of nurses
- From municipal housing, home-care teams, hospital wards, other clinical hospital units like ICU and dialysis to primary care



#### How it was done - Education

Facilitators` education offered in IV parts
Nov 2017 – Nov 2018

Only part II mandatory



## Start when 69 future facilitators enrolled

 Part I: Halfday lecture, basic knowledge in assessment tools, interventions, symptom control according to Swedish National Guidelines for Palliative Care

 Part II: Web-based program by Institute for Palliative Care at the University of Lund/ Sweden, for further education



 Part III: Half day workshop with Q&A and patient case discussions to test and confirm the aquired knowledge

 Part IV: Whole day lectures and discussions, further advanced level, including use and usage of the Swedish Register of Palliative Care



## How many facilitators educated Nov 2017 – Nov 2018?

 118 facilitators had completed at least mandatory part II of the educational program by end of Nov 2018

 78 (66%) of those had completed web-based education (part II) and part III lecture day

• 32 (27%) had completed all parts of the program



### Did it make a difference?

Period	Proportion assessed	Proportion not assessed	Proportion unknown if assessed	Total amount registered deaths	Coverage ratio
2016 Nov- 2017 Feb	34 %	51 %	15 %	590	65 %
2017 March- 2017 June	35 %	51 %	14 %	533	63 %
2017 July-2017 Oct	34 %	50 %	17 %	525	63 %
2017 Nov- 2018 Feb	46 %	42 %	12 %	614	66 %
2018 March- 2018 June	50 %	39 %	12 %	518	63 %
2018 July-2018 Oct	51 %	41 %	9 %	509	56 %
2018 Nov -2019 Feb	51 %	37 %	9 %	482	49 %



#### Note

- Data collected from the Swedish Register of Palliative Care the 4<sup>th</sup> of March 2019
- Registration possible for 180 days from day of death
- → This data kan still **change**



# Did it make a difference? We just can't tell

- Cannot be determined if the program increases the proportion of expectedly dying who receive assessment of their oral health during their last week of life
- Due to low coverage ratio
- and short time passed since program started



#### Not over and done with

- Not a completed project but new way of working with development of palliative care in Värmland
- Takes time for facilitators to pass on knowledge, implement new routines at workplaces
- Ongoing enrollment and education to compensate for facilitator dropout



### Happening in spring 2019

- Further education of facilitators in use and usage of the Swedish Register of Palliative Care
- Follow-up by questionnaires to, and register data from, the facilitators` workplaces

